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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Arrowood, et al. Serial No.: 09/693,663

Serial No.: 09/693,663 Filed: October 20, 2000 Group Art Unit: 2151 Confirmation No.: 8210

Examiner! Caldwell

For: METHO

METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF

SERVICE

Commissioner for Patents Washington, DC 20231

Date: July 29, 2002

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Technology Center 210

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT CITATION UNDER 37 C.F.R. § 1.97

Sir:

Attached is a form PTO-1449, together with a copy of the identified document(s). This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(b), within three months of the filing date of the above-referenced application or before the mailing of a first Office Action on the merits, whichever event occurs last. Accordingly, no fee is required. The Commissioner is authorized to charge any additional fee, or credit any refund, to our Deposit Account No. 09-0461.

Respectfully submitted,

Timothy J. O'Sullivan Registration No. 35,632

Correspondence Address:

20/92

PATENT TRADEMARK OFFICE

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231, on July 29, 2002.

Traci A. Brown

Date of Signature: July 29, 2002